Responsible Play

Last Updated: October 6, 2026

This website is owned and operated by Encore Sales and Marketing LLC, URL: https://www.americasbestcasino.net/ (hereinafter "AmericasBestCasino"), with a registered business address at 3030 LBJ Freeway, Suite 300, Dallas, Texas 75234. AmericasBestCasino is committed to endorsing responsible social gameplay as a policy of customer care and social responsibility. We believe it is our responsibility to you, our customers, to ensure that you enjoy your experience on our platforms, while remaining fully aware of the potential risks that can be associated with computer gameplay if you don't remain in control.

To ensure that you continue to enjoy safe and manageable play, we fully support responsible gameplay and have put measures in place to assist customers who wish to control their play. We reserve the right to activate these measures unilaterally if, in our sole discretion, we consider them necessary.

1. Overview

For most people, playing computer games is an enjoyable leisure and entertainment activity. But for some, playing computer games can have negative impacts. As a result, we have developed this policy to communicate our approach to responsible game play and minimizing harm to customers who may be vulnerable to playing computer games.

2. Customer Care Principles

At AmericasBestCasino, we want to be an industry leader in providing a safe environment for our customers. We actively encourage and promote responsible gameplay practices and provide tools to assist our customers in maintaining control of their gameplay.

3. Minors

At AmericasBestCasino, we are committed to protecting minors by actively taking steps to exclude minors from using our AmericasBestCasino platform. Our services are designed to appeal to and be used by persons who are at least 18 years old.

OUR SITE IS INTENDED TO BE USED ONLY BY PERSONS 18 YEARS OF AGE OR OLDER AND IS COMPLETELY OFF LIMITS TO PERSONS UNDER 18. IF YOU ARE UNDER 18, DO NOT TRY TO ACCESS OR USE OUR SITE.

4. Filtering Options and Account Security

Filtering and account security options, such as multi-factor authentication, can be enabled to help prevent unauthorized persons from entering AmericasBestCasino or gaining access to your account. If minors or any other persons have access to the device that you use to access AmericasBestCasino, we strongly encourage you to use multi-factor authentication and filtering software to help secure your account and prevent access to our platform by minors.

PLEASE CONTACT US IF YOU HAVE ANY QUESTIONS ABOUT USING THE FILTERING AND ACCOUNT SECURITY OPTIONS AVAILABLE.

5. Additional Help

In the case of needed help please contact our compliance team at:

support@americasbestcasino.net

6. Break-in-Play

Should you need a short break from AmericasBestCasino, you can do so by taking a break for the following periods:

- 24 Hours
- 48 Hours
- 7 Days
- 30 Days
- 2 Months
- 3 Months

AmericasBestCasino reserves the right to activate any of the above measures including, but not limited to Break-in-Play and self-exclude a user's account should we, at our sole discretion, determine that online gaming may not be safe for you to continue.

7. Self-Exclusion

If you are concerned about your gaming activity and believe it has now affected your personal wellbeing negatively (emotional, financial, physical, mental etc.), please consider entering a self-exclusion break.

AmericasBestCasino is committed to giving to its customers an enjoyable and safe free & social gaming experience. If you choose to enter a self-exclusion, your account with AmericasBestCasino will be self-excluded immediately for the chosen period:

- 6 Months
- 1 Year
- Indefinite

When you self-exclude your account, this means that you will not be able to login, play or redeem prizes. Please note that you will not be eligible to re-open your account until the chosen self-exclusion period has expired. "Indefinite" self-exclusion imposes a minimum exclusion period of at least 6 months, from the date of application. Once the 6 month period has lapsed, your account can be considered for reactivation subject to a formal return to play review.

We will also take all reasonable steps to ensure you do not receive any promotional material during this time. Nevertheless, if you use Social Media channels, we strongly recommend you take steps to ensure you don't receive our news or updates. You may also wish to consider installing software that blocks access to social

gaming sites. AmericasBestCasino also recommends you to seek professional support. You can set your self-exclusion on your account by requesting the "Request Self Exclusion" through the Compliance Department by emailing support@americasbestcasino.net.

AmericasBestCasino reserves the right to activate any of the above measures, including, but not limited to, Break-in-Play and self-exclude a user's account should we, at our sole discretion, determine that online gaming may not be safe for you to continue.

8. During the Self-Exclusion Period

- Purchases will not be permitted
- You will be unsubscribed from all marketing material
- During this period, no access will be permitted to social games related to AmericasBestCasino.

9. Account Closure

AmericasBestCasino provides the option to close your account should you wish. Upon request via the Compliance Department by emailing support@americasbestcasino.net, we will ensure that your account remains closed indefinitely.

10. Reactivation

In the event you wish to reactivate your account, a formal written request needs to be made via email for the account to be reactivated. A minimum timeframe of 24 hours needs to expire from the time it was closed, before your account may be reopened and remains subject to internal checks. Note: AmericasBestCasino reserves the right to close a customer's account at any point in time.